

# NEWS BRIEFS



UNIVERSITY OF WYOMING  
Cooperative Extension Service

May 6, 2011

## Administrative News from Glen:

From where I sit, it seems spring has so far been one snowy cold day after another. I am hopeful for a warmer May; though I suppose if I lived in the flood plain I would be hoping for only gradual warming. Always wishing for something else, I guess.

I was delighted to report the hiring of Dr. Kelly Crane for our vacant Associate Director position. Kelly's early September arrival will only be a month or so after Gene Gade's hoped for retirement. I am grateful for Gene's willingness to delay the fun and serve on our administrative team for the year while the search was underway. Those who have worked with Gene will attest to his effectiveness in the position. He made his mark during the year as Associate Director.

I was also pleased to report the successful work of our Land-Grant System leaders and lobbyists in securing Smith Lever funding for the current FY2011 year. We lost some funds but it could have been more serious. As I have mentioned, Dean Galey is leading the advocacy effort for the system this year. These are certainly challenging times to be in such a leadership position but I am glad it is Dr. Galey leading right now as he is a strong advocate for Extension. It means many trips to Washington D.C. for Dean Galey, but I believe it is paying off for us. Work has begun on the federal FY2012 budget so there is little time for rest on this issue. Thanks Dr. Galey!

The Extension Administrative Team along with the Initiative Team chairpersons are meeting in a retreat setting in a couple of weeks to work through and chart the implementation of the Academic Plan Working Group recommendations and make budget decisions for FY2012. If you have input on any of the Working Group recommendations – Mentoring, Stakeholder Input, County Coordinator Review, or Marketing and Branding, please send them along to me in the next week or so.

Safe Travels, Glen

## Staff Development/Federal Relations News from Susan:

### Professional Development News

**CES New Employee Training will be held September 12-15, 2011 in Laramie. All new employees should block these dates.**

**EPIC 2011 – Mark your calendars and reserve November 1st – 4th (Tuesday – Friday), 2011 in Evanston.** The planning committee will begin work on the conference this month. Members include: Dawn Sanchez, Tansey Sussex, Kellie Chichester, Denise Smith, Mindy Meuli, Barton Stam, Tara Kuipers, Brian Mealor, Tina Russell, Whit Stewart, and Duane Williams.

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## Personnel News:

### Associate Director, UW Cooperative

**Extension Service.** Dr. Glen Whipple, Associate Dean and Director, announced the results of the search a few weeks ago. We are pleased that Dr. Kelly Crane will begin in early September. Kelly received his Ph.D. in Rangeland Ecology and Watershed Management with a minor in Statistics from the University of Wyoming in 2002. He has a M.S. degree in Range Management also from UW. He received his B.S. degree in rangeland resources from the University of Idaho located in Moscow in 1994. Since 2008; Dr. Crane has been working as a Range Extension Specialist with the University of Idaho. He brings experience as a private business owner, Frontier Natural Resources Consulting, which he ran from 2003 – 2008. Kelly served as Extension Rangeland Specialist at the University of Wyoming from 2000 – 2003. His knowledge of Wyoming and experience with Cooperative Extension in several states will be an asset in this leadership position.



### CNN Area Community Development Education Educator, position #0286.

This position will be based in Natrona County, Casper, WY. This is an extended term track position. A master's degree is required with at least one degree in Community Development, Business Administration, Rural Sociology, Education, Agribusiness and Applied Economics, or Family and Consumer Sciences or a field closely related to the extension mission. This position serves a three county area including Natrona, Converse, and Niobrara Counties. See the complete position announcement for details. **Administration has re-opened the search for this position after the initial screening of applicants. Close date for applications is May 13, 2011.** Please encourage qualified applicants to apply.

**(cont'd) Staff Development/Federal Relations News:****Civil Rights Tip**

All CES offices are required to display **And Justice for All** posters in public areas and meeting rooms. *Do you know why?* The And Justice for All posters provide the public information in both English and Spanish on how to file a discrimination complaint.

UW CES and Agricultural Experiment Station will be having a Federal Civil Rights review June 6 -10, 2011.

**Reporting Tip**

Congratulations to the State 4-H Initiative Team which developed a two page flier highlighting program efforts for the 2009 – 2010 program year. I hope all 4-H educators will share this with colleagues in their offices. A great idea and a good way to provide accountability for their program.

**Customer Service Tip**

Outstanding service starts with solid relationships. Here are nine ways to strengthen relationships with clientele.

**Become a friendlier person**

1. Don't criticize, condemn, or complain.
2. Give honest, sincere appreciation.
3. Arouse in the other person an eager want.
4. Become genuinely interested in other people.
5. Smile.
6. Remember that a person's name is to that person the sweetest and most important sound in any language.
7. Be a good listener. Encourage others to talk about themselves.
8. Talk in terms of the other person's interests.
9. Make the other person feel important – and do it sincerely.

Source: Dale Carnegie Quick Tips for Outstanding Customer Service. Principles form "How to Win Friends and influence People."

**Personnel News:**

**Laramie County 4-H Military Educator** position is based in Cheyenne, Wyoming. We are pleased to announce **Brittany**



**Johnson** has accepted the position and will begin May 25<sup>th</sup>. Brittany has a B.S. degree from Viterbo University

in La Crosse, Wisconsin, in Broad Field Social Studies. She is currently working on a Master of Public Leadership, Social and Community Service from Capella University in Minneapolis, Minnesota and anticipates completion of her degree in July. She brings experience as membership and marketing coordinator for Boys & Girls Club of Jackson County, Black River Falls, Wisconsin. Brittany has a strong 4-H background and has worked as interim Monroe County 4-H Agent, and assisted Jackson County Wisconsin 4-H Agent with volunteer coordination, outreach, and after school programs as an AmeriCorps Volunteer. Brittany grew up in a military family which will be a great asset to her work with military 4-H programs.

**Converse County 4-H Educator, Position #4365.** This position is based in Douglas; this is a full time University Extension Educator, non-extended term track position. A bachelor's degree is required. Upon completion of master's degree, demonstrated excellent performance, and availability of funds, promotion to extended term track extension educator is possible. Interviews were held May 4th and we hope to announce the results of the search in the near future.

**Summer Hours begin...**

The University of Wyoming will observe summer hours (7:30 a.m.—4:30 p.m.) beginning Monday, May 9th, through Friday, August 19th. Regular hours (8:00 a.m.—5:00 p.m.), will begin Monday, August 22nd with fall semester classes.

**Cent\$ible Nutrition Program News from Mary Kay:**

The Cent\$ible Nutrition Program completed a successful Spring Fling in Casper with participation from the Nutrition and Food Safety Initiative Team. The 1970s theme was very popular and physical activity breaks included "The Hustle" and "Popcorn" dances with a disco ball! Updates were given on future funding, how we collect and report impacts, sharing of successful practices, partner programs with Department of Family Services, and the new menu labeling law.

Melissa Bardsley, MS, RD is the new Extension Food and Nutrition Specialist in Family and Consumer Sciences starting July 1, 2011.

Melissa has her M.S. Human Nutrition and B.S. in Human Nutrition and Dietetics, both from Colorado State University. She is currently a Renal Dietitian at the Wyoming Kidney Center in Casper and WIC Clinic Supervisor in Rawlins. Previously she was a clinical and renal dietitian in Washington State and served as Associate Extension Specialist at Colorado State University in Fort Collins, CO.

**Personnel News:**

**Northwest Area Extension Educator, Profitable and Sustainable Agriculture Systems, position #1180.** This position will be based in Washakie County, Worland, WY. This is an extended term track position. A master's degree is required with at least one degree in agronomy, agriculture, or cognate field. This position serves a five county area including Big Horn, Park, Hot Springs, Washakie, and Fremont counties. In this position CES will be partnering with NRCS. The University of Wyoming is dedicated to ensuring a safe and secure environment for our faculty, staff, students, and visitors. To achieve that goal, we conduct background investigations on prospective employees. **Close date for this position has been extended to June 1, 2011.**

**Master Gardener Coordinator, Assistant University Extension Educator, Extended Term Track, position #0961.** This is a 100% Extension Appointment based in the Department of Plant Sciences on the UW Campus. Applicants must possess an earned MS or Ph.D. in Horticulture or related field. Review of applications will begin May 15, 2011 and continue until a suitable candidate is identified. See the UW Human Resources Web site for a full position announcement. CES has several representatives serving on the search committee including Kellie Chichester, Kelli Belden, Brian Mealor, and Anowar Islam. Please encourage qualified candidates to apply.

**UW CES offices will be closed Monday, May 30th to observe Memorial Day**



**Retirement News**

**Eric Peterson**, West Area SMRR educator based in Sublette County has announced his plans to retire effective **June 2**. Eric began his career with UW CES in 1979. He has developed a successful range program for which he has received national recognition. He is a frequent invited speaker on the national



level to share information on cooperative range monitoring. He provided leadership to the E-NOW TV spots produced by the SMRR team. Many thanks to Eric for all of the contributions he has made to CES over his career. We wish Eric and his wife Adrienne all the best as he enters this new phase in his life.

**REMINDER – when there are county staff changes (administrative assistants or others) please send a note to Cathy Shuster so phone lists and other correspondence can be updated.**

**Happy Mother's Day! - May 8th, 2011**