

## Administrative News from Glen:

State Fair is here so summer must be just about behind us. Oh well; I am excited for State Fair. Always a big player in State Fair, UW Extension will have a little more presence at the fair this year with booths in three locations; part of the college booth in the Peabody Energy Ag and Natural Resource Center, a tent on the midway and a space in the Wyoming Livestock Roundup tent down by the show rings. This on top of the normal 4-H, show and contest activities of Extension and the College. Thank you all for your enthusiastic efforts to showcase UW Extension in our 100<sup>th</sup> year. The centerpiece of our 100<sup>th</sup> year celebration is a reception in the Peabody Energy Ag and NR Center at 1:30 pm on Wednesday August 13<sup>th</sup>, 1:30 – 3:00 pm. UW Extension's 100<sup>th</sup> year Celebration Exhibition will be showcased and President McGinity and Dean Galey will cut the 100<sup>th</sup> year Birthday Cake. I hope you will join us for the celebration, help greet our guests and eat a piece of birthday cake ...or a birthday cookie.

Best Regards and Safe Travels, Glen

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## Personnel News:

**Dr. Jim Heitholt** will join the College of Agriculture and Natural Resources August 18<sup>th</sup> as the new **head of the Department of Plant Sciences**. Jim currently holds a crop physiology position with Texas A&M University – Commerce. He received his undergraduate and graduate degrees in agronomy from Western Illinois University and the University of Missouri, respectively, and his doctorate in crop science from the University of Kentucky.

**Bill Stump** assumed the position of Extension Plant Pathologist July 1<sup>st</sup>. Bill has been with UW since 1995 and since 1998 worked as a Research Scientist in the Plant Sciences Department prior to accepting this position as Assistant Professor with a 50% Extension appointment. Bill holds a Ph.D. in Weed Science from Colorado State University, 1997; B.F.A., Graphic Design, CSU, 1991; M.S., Weed Science, CSU, 1984, and a B.S. in Plant Protection from Purdue University, 1981. Welcome to your new role with Extension!

**Derek Scasta** will begin August 26<sup>th</sup> as Extension Range Specialist in the Department of Ecosystem Science and Management. Derek has just completed his Ph.D. in Natural Resource Ecology and Management at Oklahoma State University. He also holds a M.S. in Crop Science from Texas Tech University and a B.S. in Rangeland Ecology and Management from Texas A&M. From 2004 – 2011 Derek worked as a county based Extension Educator in Texas.

**Jennifer Ingwerson** joins the Department of Animal Science August 15<sup>th</sup> with a 30% appointment as Equine Specialist. She holds a M.S. degree in Animal Physiology from Iowa State University and a B.S. degree in Animal Science from the University of Nebraska Lincoln. Jennifer has been working with Purina Animal Nutrition in Lincoln, Nebraska as a Livestock Production Specialist.

**Caitlin Price Youngquist** joins UW Extension on August 29, 2014, as the Northwest Area educator for our Agricultural and Horticultural Systems Initiative in Worland. Caitlin comes to Wyoming from Washington's Skagit Valley where she is a Farm Planner-Compost and Manure Specialist for the Snohomish Conservation District. Her prior professional experience includes positions as a Research Assistant with Washington State University (WSU) Extension and a Ranch Manager. Caitlin holds a

B.S. in Animal Science and an M.S. in Soil Science. She completed her Ph.D. in Soil Science this past May from WSU. She is a Certified Livestock Adviser (WSU Extension), trained Compost Facility Operator and co-owner/operator of a grass fed beef and fresh market berry enterprise. Welcome aboard Caitlin!

**Carbon County, NFS – Position #1281, based in Rawlins. This is an extended term track, Assistant UEE position. The search will be extended through August 29, 2014.**

**Carbon County, SMRR – Position #0177, based in Rawlins. This is an extended term track, Assistant UEE position. Screening will begin September 22, 2014.**

**Teton County, 4-H/Youth Development Educator – Position #4440, based in Jackson. This is a non-extended term position. Screening will begin August 29, 2014.**

**Teton County, NFS – Position #1282, based in Jackson. This is an extended term track, Assistant UEE position. Screening will begin September 30, 2014.**

**Park County, PSAS – Position #2562, based in Powell. This is an extended term track, Assistant UEE position. Screening will begin September 30, 2014.**

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## Staff Development/Federal Relations News from Susan:

### **Professional Development News**

**In-Depth Training – 2014 theme 100 Years Making a Difference – UW Extension**, will be held **November 3–6, 2014**. UW Extension will meet at the Hilton Garden Inn and UW Conference Center for the training in Laramie. Initiative teams and CNP will have subject matter training with time for professional association meetings, a welcome event and awards banquet to recognize colleagues. Most initiative teams have also scheduled team meetings during the time in Laramie. Registration will be available around September 1<sup>st</sup>.

**UW Extension – New Employee Training** will be held **September 8–11, 2014** in Laramie. All new employees hired since October 1, 2013 should reserve these dates.

**ESCAPE – Extension Secretaries Conference, a Professional Event** – will be held in Thermopolis, September 23-26, 2014.

### **Civil Rights Tip**

The Civil Rights Program is a concept that all people are entitled to equal consideration in all government programs. All programs which receive federal funds including Extension are required to document civil rights efforts. It is important in ALL extension programs. The most effective educators in extension have always tried to extend their programs to people not usually being served. This is civil rights extension.

Civil rights legislation simply states that there will be no discrimination in program delivery or in employment based on race, national origin, sex, age, religion, or handicap.

### **Reporting Tip**

**Second Reminder:** Last fall we announced that we were moving to a new on-line reporting system. The system has been up and running since November. We no longer require UW Extension employees to report time. The new system is used to gather contact data only. If you have no contacts – you don't report any data for that day. The new program is web based, and can be accessed from your PC, laptop, I-pad or other tablet, and smartphone. As in the past, this data will be collected from October 1, 2013 – September 30, 2014. All reporting should be entered by September 30, 2014. URL: <http://www.uwextensionreporting.org>.

**ALL CONTACT REPORTING MUST BE COMPLETE BY OCTOBER 3, 2014.**

The user name and password you had in the old reporting system is what you will need to access

this system. If you can't remember your user name or password, contact Cathy Shuster, Theresa Chavez, or myself.

### **Customer Service Tip**

#### **Start your Workday with a Smile**

Your attitude toward people shows through, whether you are dealing with customers in person, on the phone, or via email. If you are in a bad mood when you get to work, get over it. Put a smile on your face and your attitude will change; extension customers will sense your cheery demeanor, and they will respond positively to you. No one wants to deal with a grouch.

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## **Cent\$ible Nutrition Program News from Mindy Meuli:**

The 10-month CNP educators will be back to work on August 14<sup>th</sup>. We look forward to having everyone back from their summer break. We will have our all CNP conference call on Tuesday, August 19<sup>th</sup>.

Congratulations to Nan Craft for completing her Bachelors of Applied Science degree this summer!

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## **eXtension News from Milton Geiger:**

The eXtension Moment

“You have a new Ask an Expert question”

As you peruse your email inbox, don't be too quick grumble (\$%#@) and then delete “*You have a new Ask an Expert question (#20...)*.” This email subject means that a Wyoming resident has personally reached out to UWE seeking our research-based knowledge. It is really the same as a phone call or an office visit and shouldn't be ignored! Even if you do not have time to answer the question right away, click on “Assign to me, indicate I'm working on it” to be sure that the question wranglers don't think you are ignoring it. If you do not have the expertise to answer the question, simply “reassign” it to a colleague or the “Question Wrangler” (see the images below). This will ensure that folks, many who are contacting Extension for the first time, get a prompt response, hopefully within one business day.

The screenshot displays a user interface for managing a question. At the top, it says "Question #204779" and "Reassign this question" with a "Cancel" button. Below this, there are three main options: "Assign to me, indicate I'm working on it" (highlighted with a blue background), "Assign to me" (in a blue button), and "Assign to a Question Wrangler" (in a blue button). At the bottom, there is a search bar labeled "Search by name for Experts or Groups".

If you have questions regarding how to use eXtension.org please contact Milt ([mgeiger1@uwyo.edu](mailto:mgeiger1@uwyo.edu)) or Stan ([Skrabut@uwyo.edu](mailto:Skrabut@uwyo.edu)).